



BURPENGARY MORAYFIELD HUB MEDICAL CENTRE

SHOP 20 115-117 CNR BUCKLEY & UHLMANN RDS
BURPENGARY 4505
PH: 5433 1500



ONGOING COVID-19 PRACTICE MANAGEMENT

COVID-19 infections remain a feature in our communities and a risk to medically vulnerable people.

Our aim is to prevent infection transfer to our patients, staff and GPs which could cause illness and impact on the service delivery of the practice.

We continue to provide care to all our patients, regardless of their vaccination status.

We offer a variety of appointment types which include in person consultations or telephone/video. As a reminder the GP is able to provide E-scripts and e-Referrals as needed via tele/video health.

We will be continuing to control the number of patients waiting in the practice to reduce the potential for virus transmission. Therefore, as well as waiting in the practice, we will continue to extend the waiting area to include “the gym” area and outside under the shade.

To also assist in safely managing the number of patients in the practice ***we request that only the patient attends unless a child under 16 or a carer is in attendance.*** This will also apply to the following:

- The Treatment Room,
- Wound Clinic,
- Diabetic Educator
- Health / Care Plan assessments / Medication reviews
- Podiatry
- Physiotherapy

We will continue to check if you have any respiratory symptoms. **Should you have any respiratory symptoms please obtain a RAT / PCR test as per Public Health recommendations.**

Surgical Masks, *as we are a Health Care Facility our staff will continue to wear surgical face masks. As many of our patients are vulnerable to potential COVID-19 infection we do ask that, for the period you are in the surgery, you wear a surgical mask, which we are happy to provide. Should you choose not to wear a mask please wait outside under cover and the Doctor will call you in.*

Please understand that under the direction of management, our reception staff have set protocols as above to follow to keep everyone safe from potential infection.

We have a zero tolerance for rudeness or aggression towards our staff.

Thank you for your understanding and patience.