



HUB MEDICAL CENTRE

Life Long Family Healthcare

CONTACT DETAILS

Phone: 07 5433 1500

Fax: 07 5433 1530

Email: reception@thehubmedicalcentre.net.au

Website: www.thehubmedicalcentre.net.au

Address: Shop 20, 115-117 Corner of Buckley & Uhlmann roads, Burpengary East QLD 4505

OPENING HOURS

Monday- Friday 7.30am - 5.00pm

Saturdays 8.00am - 12.00pm

Sundays CLOSED

SOLE DIRECTOR: DR RAYMOND HUNTLEY

GENERAL PRACTITIONERS

Dr Naseer Uddin MBBS MPH FRACGP

Dr Shery Girgis MB MCH FRACGP

Dr Tony Fitzgerald MBBS

Dr Ammara Chaudhry MBBS FACRRM

Dr Solange Adad MD AMC FRACGP

Dr Masoud Absalan MD FRACGP

Dr Lucy Randall MBChB BSc FRACGP

Dr Jamal Hussain MBBS FRACGP

MANAGEMENT

Dr Raymond Huntley – *Sole Director*

Bridget Brassey - *Clinical Governance Manager*

Belinda Mernin- *Administration Manager*

Malcolm Brassey- *Business Manager*

NURSES

Kim Allen – *Registered Nurse – Clinical Nurse Consultant*

Ebonee Leary – *Registered Nurse*

Jodie Parsons - *Enrolled Nurse*

Tammy Van Ingen- *Registered Nurse*

Louise Webber – *Nurse Practitioner/ Wound Specialist*

Dell Golder- *Diabetes Educator*

RECEPTION

Katie Chandler- *Reception Manager*

Michelle Armstrong- *Receptionist*

Lisa Cantlin -*Receptionist*

Ashleigh Hines- *Receptionist*

Lynette Affleck – *Receptionist*

ALLIED HEALTH SERVICES

Ehab Kirakos -*Physiotherapist*

John Rafla – *Physiotherapist*

David Maloney – *Podiatrist*

Rachel Zabel – *Dietician*

Amy Gibson- *Pharmacist*

VISITING SPECIALISTS

Dr Roderick Chua – *Cardiologist*

Dr Geoffrey Hawson – *Medical Oncologist & Clinical Haematologist*

Bloom Hearing – *Audiometrist*

PSYCHOLOGISTS

Cheryl McMahan – *Psychologist*

Andrew Whaites – *Psychologist*

Rosemary Stone -*Psychologist*

HUNTLEY HOME CARE

Melissa Bargaquast- *AIN/ Home Care Manager*

Leanne Axelsen – *AIN*

Valerie Smith – *AIN*

Esmay Walker – *AIN*

Stephen Freeman – *AIN*

Michelle Freeman – *AIN*

Mareta Fuli- *AIN*

Kylie Beardon – *AIN*

CURRENT GP CONSULTATION FEES

The Hub Family Medical Centre is a mixed billing practice. All Pension Card holders over the age of 65 & children under 16 years of age are bulk billed for GP appointments. For all other patients, the fee for a standard consultation is \$71.00.

GP CONSULTATION CHARGES

Consultations – Weekdays in hours

STANDARD	(Item 23) Private	\$71.00
LONG	(Item 36) Private	\$126.00

GP Consultations – Saturdays in hours

STANDARD	(Item 23) Private	\$75.00
LONG	(Item 36) Private	\$130.00

GP Consultations – After Hours

STANDARD	(Item 5020) Private	\$81.95
LONG	(Item 5040) Private	\$137.25

Aged Pension Card Holders over the age of 65 & Children under 16 years are **BULK BILLED for GP appointments.**

All other Pension Card Holders: Discounted Rate

Health Care Card Holder: Discounted rate

Nonattendance fee (no cancellation): \$25.00

Pre-Employment Medical / Commercial Driver's

Licence: please request quote

Prescription without Consultation: \$15.00

Referrals without Consultation: \$20.00

ALLIED HEALTH CONSULTATION CHARGES

The Hub Medical Centre provides a range of Allied Health services. These services are privately charged, fees vary depending on the treatment you are receiving. Please ask our friendly reception staff if you have any queries regarding fees that apply to your treatment. Patients may be eligible to see our Allied Health providers under a Medicare funded GPMP (General Practitioner Management Plan), some treatments may incur a gap payment fee. Please see your GP to see if you are eligible for a GPMP.

AFTER HOURS VISITS

For an afterhours, bulk billed, home visit doctor, please call **The National Home Doctors Service on 13 SICK (74 25)**. The call centre is open weekdays from 6pm, Saturday from 12:00pm, all day Sunday and public holidays.

REMINDER SYSTEM

Our practice is committed to preventative health care. We participate in both State & Commonwealth Reminder Systems, for example, Pap Smear & Immunisation Registers.

CONFIDENTIALITY

It is the policy of this practice to maintain security of personal health information at all times & to ensure that this information is only available to authorised members of staff.

HYGIENE

The Hub Medical Centre has strict infection control policies in place to avoid risks of illness or disease transfer including autoclaving of all medical instruments.

PARKING & WHEELCHAIR ACCESS

Ample free parking including 4 disability & 2 parents with prams parking is available at the front of the building. The building also has full disabled access including toilet facilities.

REQUESTING RESULTS OF PATHOLOGY: For security reasons and good patient care, The Hub medical centre does not provide results over the phone. We suggest that to receive your results, you make a follow up appointment with the referring GP, 3 –7 days after having your pathology taken.

HOME VISITS: The Hub Family Medical Centre provides Home visits at the discretion of the GP. If this is a service you require, we encourage you to make an appointment to speak with your GP. Alternatively, the National Home Doctors service provides home visits after 5pm and before 8 am Mon-Friday and on weekends.

PRACTICE IMPROVEMENTS AND FEEDBACK: The Hub Medical Centre welcomes all feedback. A feedback or comments box is in our reception; alternatively, feedback can be emailed to Bridget Brassey (Clinical Governance Manager): bridget@thehubmedicalcentre.net.au

COMPLAINTS: To make a complaint to the practice, please contact Bridget Brassey (Clinical Governance Manager) on 07 5433 1500 or by email: bridget@thehubmedicalcentre.net.au

UNRESOLVED COMPLAINTS: contact can be made with the Office of Health Ombudsman (OHO) Website: www.oho.qld.gov.au or Phone: 133 646.

TELEPHONE CALLS: It is not practice policy that GP's take or return patient phone calls, however we do try to return all calls at the end of the day (when possible). This is simply because our GP's are busy seeing to patient consultations and we try to minimise interruption. We are happy to accept calls and pass messages to the doctors through our internal messaging system.

THE HUB FAMILY MEDICAL CENTRE SERVICES

Some of the essential medical services we provide at The Hub:

- Travel Advice & Vaccinations
- Health Assessments
- Pap Smears
- Work Cover
- Hearing Services
- Emergency Treatment Room
- Skin Checks
- Pre-Employment Medicals
- Bowel Cancer Screening
- Preventative Health Care (Reminder System)
- Veteran Affairs & Workers Compensation
- 24 Hour Heart Rate Monitoring
- Minor Surgery
- Chronic Disease Management Plans
- Family Planning